Nabila BOUKEF

Professor

Academy: Digitalization

Research center: SKEMA Centre for Analytics and Operations

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Research interests

Digital workplace, Enterprise Social Media, Knowledge Management

Education

2019	International Teachers Program, London Business School, Great Britain
2005	Doctorat en Management, Université Paris Dauphine-PSL, France
2001	MSc in Strategy and Economics, Université Paris Dauphine-PSL, France
1999	BA in Management Sciences with a Major in Finance, Institut des hautes études commerciales de Carthage, Tunisia
2023	SAP ERP Sim, HEC Montréal, Canada

Experience

Full-time academic positions

Since 2026	Professor in Information Systems, SKEMA Business School, France
Since 2016	Associate Professor in Information Systems, SKEMA Business School, France
2005 - 2016	Associate Professor, ESDES Lyon Business School, France

Other academic affiliations and appointments

2022 - 2023	Associate Visiting Professor, IT department, HEC Montréal, Canada
2009 - 2010	Associate Visiting Professor - Information Systems Department, Sam M. Walton College of Business, University of Arkansas, United States of America
2003 - 2005	Part-time Lecturer (ATER), Université Paris Dauphine-PSL, France
2000 - 2003	Teaching & Research assistant, Université Paris Dauphine-PSL, France

Research grants, Awards and Honors

Awards and Honors

2018	Best Reviewer Award in Système d'Information & Management, Association Information et Management (AIM)
2010	The Academy of Management Best Paper Proceedings, OCIS Division, Academy of Management (AOM)

2007 Best Paper award in Revue Système d'information et Management, CIGREF Association Information Management

2005 Best PhD Award in Management Information Systems, Fondation nationale pour l'enseignement de la gestion des entreprises (FNEGE)

Publications

Peer-reviewed journal articles

BOUKEF, N., HAAS, A. and KALIKA, M. (2026). Investigating the impact of multiple media use on performance in dispersed teams: Unraveling the Millefeuille effect. *Information Technology and People*, 39(1), pp. 409–427.

HARRISON, S., CHARKI, M.H. and BOUKEF, N. (2026). The Liability of Visibility: Noticing and Overlooking Big-C and Small-C Signals during Culture Change. *Academy of Management Discoveries*, 12(2), pp. 176–194.

CHARKI, M.H., BOUKEF, N., BENITEZ, J., SANGSEOK, Y., LIONEL, R. and MEHRA, A. (2026). Knowledge Contribution on Enterprise Social Media and Employee Well-Being. *Information and Management*, 63, pp. 104302.

HAAS, A. and BOUKEF, N. (2026). When shared leadership is not enough to improve team performance: The case of temporary dispersed teams with subgroups. *Organizational Dynamics*, 55(3), pp. 101256.

BISSON, C., CALOF , J. and BOUKEF, N. (2025). Exploring the relationship between organizational agility, competitive intelligence and foresight as parts of an anticipatory system. *Technological Forecasting and Social Change*, 125, pp. 124112.

BOUKEF, N., CHARKI, M.H. and CHEIKH-AMMAR, M. (2024). Bridging the Gap between Work- and Nonwork-related Knowledge Contributions on Enterprise Social Media: The Role of the Employee-Employer Relationship. *Information Systems Journal*, 34(5), pp. 1538-1578.

BOUKEF, N. and CHARKI, M.H. (2019). The Millefeuille theory revisited. New theoretical lenses to understand the Millefeuille effect. *Systèmes d'Information et Management*, 24(2), pp. 47-83.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2017). The paradoxical effects of legal intervention over unethical information technology use: A rational choice theory perspective. *Journal of Strategic Information Systems*, 26(1), pp. 58-76.

BOUKEF, N., VLAAR, P.W.R., CHARKI, M.H. and BHATTACHERJEE, A. (2016). Understanding Online Reverse Auction Determinants of Use: A Multi-Stakeholder Case Study. *Systèmes d'Information et Management*, 21(1), pp. 7-37.

BOUKEF, N., JOSSERAND, E. and CHARKI, M.H. (2011). Analyse des interprétations d'un SIIO en Post-adoption et Effets sur l'usage: Jeux de Discours et Stratégies de contournement. *Systèmes d'Information et Management*, 16(3), pp. 7-44.

JAWADI, N. and BOUKEF, N. (2011). Niveaux de virtualité et performance des équipes : Proposition d'une approche multidimensionnelle d'évaluation. *Systèmes d'Information et Management*, 16(4), pp. 37-72.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2011). Toward an Ethical Understanding of the Controversial Technology of Online Reverse Auctions. *Journal of Business Ethics*, 98(1), pp. 17-37.

KALIKA, M., BOUKEF, N. and ISAAC, H. (2008). An Empirical Investigation of E-mail Use versus Face-to-Face Meetings: Integrating the Napoleon Effect Perspective. *Communications of the Association for Information Systems*, 22(Article 27), pp. 501-544.

BOUKEF, N. and CHARKI, M.H. (2008). L'e-mail : un moyen de contrôle ou de responsabilisation ? . *Systèmes d'Information et Management*, 13(4), pp. 31-60.

KALIKA, M., BOUKEF, N. and ISAAC, H. (2007). La théorie du millefeuille: De la non-substitution entre communications électronique et face face. *Revue Française de Gestion*, 3(N°172), pp. 117-129.

BOUKEF, N. and KALIKA, M. (2006). La théorie du millefeuille. Le rôle du contexte. *Systèmes d'Information et Management*, 11(4), pp. 29-54.

Book chapters

BOUKEF, N. and MLAIKI, A. (2018). Izak BENBASAT: Un des "piliers" sur lequel repose le champ des Systèmes d'information. In: *Les Grands Auteurs en Management des Systèmes d'Information*. 1st ed. EMS Éditions, pp. 84-107.

BOUKEF, N. and KALIKA, M. (2006). La communication électronique. In: *Management & TIC*. 1st ed. Cham: Editions Liaisons, pp. 53-68.

BOUKEF, N. (2006). Usages et résultats de l'utilisation du courrier électronique dans l'activité managériale. In: *Recherche en Management des Organisations*. 1st ed. Economica.

BOUKEF, N. and KALIKA, M. (2002). les facteurs déterminants de l'utilisation du courrier électronique dans les entreprises françaises. In: *E-GRH: révolution ou évolution?* 1st ed. Editions Liaisons, pp. 145-170.

Conference proceedings

CHARKI, M.H. and BOUKEF, N. (2023). Social Media and Inlaying, Infixing and Annealing of cultural Toolkits during Cultural Change. *Academy of Management Proceedings*.

BOUKEF, N., KANG, D., KRAUSE, R., CHARKI, M.H. and MEHRA, A. (2023). Team Gender Composition and Archetypal Leadership Networks. *Academy of Management Proceedings*.

CHARKI, M.H., HARRISON, S. and BOUKEF, N. (2021). Can Organizational Social Media Drive Cultral Change?

BOUKEF, N., CHARKI, M.H., KANG, D., MEHRA, A. and BORGATTI, S. (2021). Gender and Rank Homophily in Friendship Networks and the Reputation for Leadership.

BISSON, C. and BOUKEF, N. (2021). Exploring the relationship between Digital transformation intelligence and organizational agility.

BOUKEF, N., MLAIKI, A. and CHARKI, M.H. (2020). DOES nonwork use of ESM matter? An affordance perspective to investigate how nonwork use of ESM impacts employees'social capital.

HAAS, A. and BOUKEF, N. (2020). Generating creativity in dispersed teams: the influence of collaboration, proximity and negative ties.

BOUKEF, N. and CHARKI, M.H. (2018). Comprendre le rôle de l'effet millefeuille dans le manque d'engagement des employés dans le réseau social d'entreprise.

BOUKEF, N. and CHARKI, M.H. (2018). Effet millefeuille et contribution dans le Réseau social d'entreprise: Proposition d'une typologie des usages.

CHARKI, M.H., BOUKEF, N., SOROR, A. and CHARARA, H. (2018). What drives knowledge contribution in Enterprise Social Media.

BOUKEF, N., CHARKI, M.H. and KANE, G. (2017). When Online Ties are not Enough in Enterprise Social Media Networks.

BOUKEF, N. and CHARKI, M.H. (2017). Following in enterprise social media: does it matter for online satisfaction?

Conference presentations

HAAS, A. and BOUKEF, N. (2024). The influence of the configuration of shared leadership on knowledge sharing in dispersed teams. In: 40th EGOS Colloquium. Milan.

BOUKEF, N., TOUSTOU, B. and CHASSERIO, S. (2024). Team configuration and knowledge sharing: the specific case of temporary dispersed teams working under time pressure. In: 40th EGOS Colloquium. Milan.

BISSON, C., CALOF, J. and BOUKEF, N. (2023). Investigating the relationship between Competitive intelligence and foresight as anticipatory system and organizational agility. In: Intellicon Europe, Prague. Prague.

BOUKEF, N. and CHARKI, M.H. (2018). Effet millefeuille et contribution dans le Réseau social d'entreprise: Proposition d'une typologie des usages. In: AIM (Association Information et Management) Conference. Montréal.

BOUKEF, N. and CHARKI, M.H. (2017). Following in enterprise social media: does it matter for online satisfaction? In: AIM (Association Information et Management) Conference. Paris.

BOUKEF, N., CHARKI, M.H. and KANE, G. (2017). When Online Ties are not Enough in Enterprise Social Media Networks. In: AOM American Academy of Management Conference. Atlanta.

BOUKEF, N. and CHARKI, M.H. (2014). When the dark side of IT use leads to IT discontinuance: an exploration of the role of intervention. In: AMCIS (Americas Conference on Information Systems). Savannah.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2014). Disentangling the effects of legal intervention on unethical IT use in the post-adoption phase. In: AOM American Academy of Management Conference. Philadelphia.

JAWADI, N., LIKOEBE, M. and BOUKEF, N. (2014). Understanding the effects of shared leadership on performance in distributed teams. In: AIM (Association Information et Management) Conference. Aix-en-Provence.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2013). Toward unraveling the role of the law in providing a context of inter-organizational trust repair after severe trust-violations events. In: The European Group of Organizational Studies. Montreal.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2012). Exploring the Role of the Law in Repairing Interorganizational Trust. In: AOM American Academy of Management Conference. Boston.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2012). Towards Unraveling New Lenses to Understand the Role of the Law in Repairing Interorganizational Trust. In: Workshop on Trust within and between Organizations, Bocconi University. Milan.

JAWADI, N., BOUKEF, N. and LIKOEBE, M. (2011). Shared Leadership and Performance in Distributed Teams: An examination of Mediating Mechanisms. In: Pre-International Conference on Information Systems SIG-HCI Workshop.

BOUKEF, N., CHARKI, M.H. and LIMAYEM, M. (2011). Toward Understanding the Barriers to the Global Data Synchronization Networks Standard Adoption. In: AOM American Academy of Management Conference. San Antonio.

BOUKEF, N., CHARKI, M.H. and LIMAYEM, M. (2011). Making Sense & Giving Sense to the Global Data Synchronization Network Standard Adoption. In: ECIS (European Conference on Information Systems). Helsinki.

CHARKI, M.H., JOSSERAND, E. and BOUKEF, N. (2010). Understanding Unethical Behaviors in Online Environments. In: AOM American Academy of Management Conference. Montreal.

CHARKI, M.H., VLAAR, P.W.R. and BOUKEF, N. (2010). Towards a Model of Technology Adoption and Use that is Robust across Space, Time and Subject. In: AOM American Academy of Management Conference. Montreal.

Faculty research seminar presentations

BISSON, C. and BOUKEF, N. (2021). La pratique de l'intelligence pour la transformation digitale et son impact sur la performance organisationnelle. In: United Nations Industrial Development Organization. Brussels.

BOUKEF, N. (2024). Équipes dispersées : loin des yeux, loin des conflits ? *Gestion HEC Montréal* .